

cricPORT FAQ Help Sheet

The Andy Northcote Cricket Academy is proud to bring you our newly developed cricPORT system. cricPORT allows clients the ability to keep all their coaching feedback, data and session videos in one simple to use online portal.

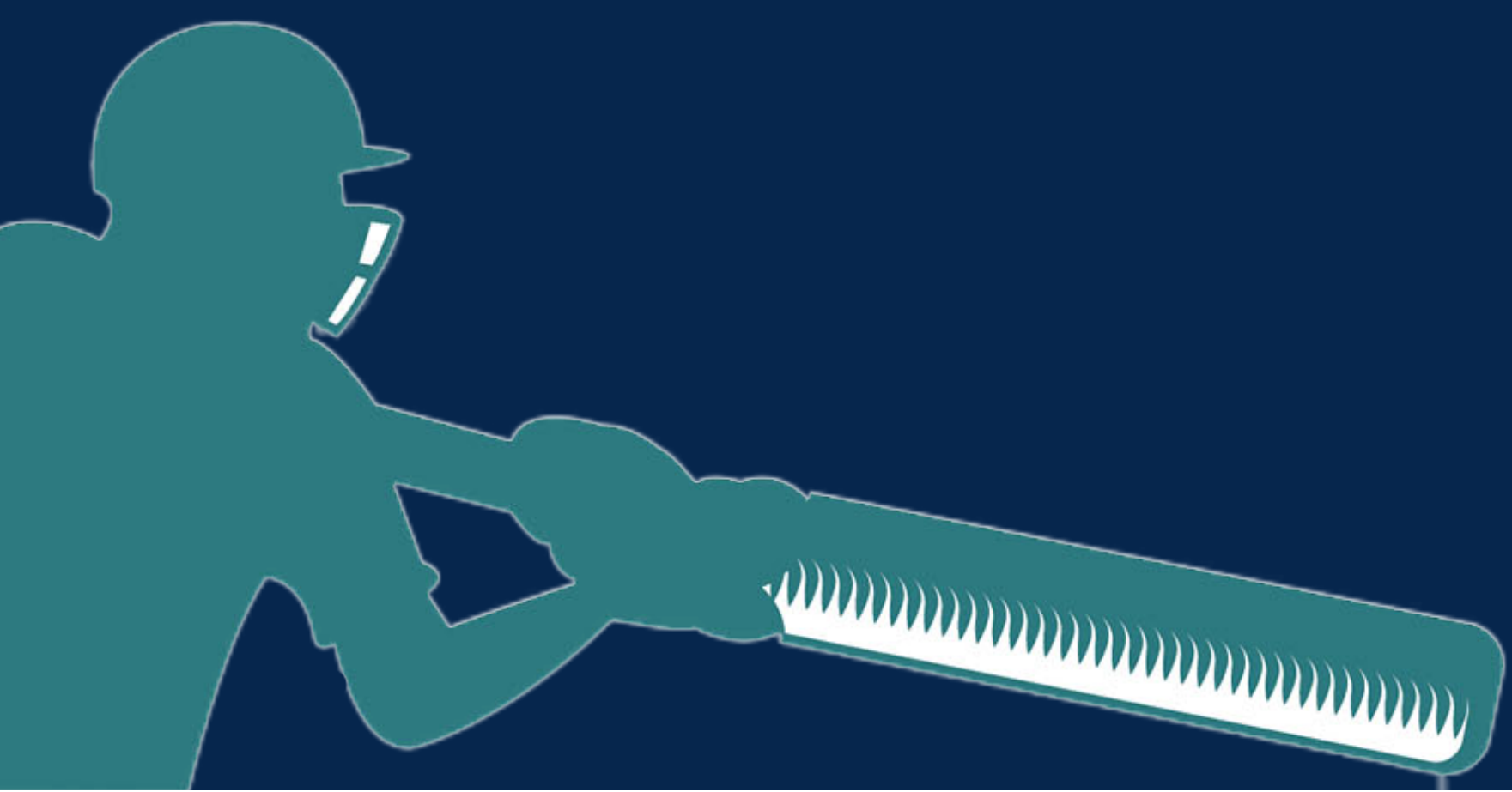
Some Frequently Asked Questions

- What is cricPORT?
- How will this system help me?
- How can I access cricPORT?
- How can I watch my feedback videos?
- My feedback videos are not playing correctly?
- How can I upload my own files?
- My cricket journal?
- What does the Academy Session Reports colour indicator mean?
- How do I update my profile information and change my password?
- Struggling to login? Forgotten your password?
- Coaches messaging centre?
- Downloading the cricPORT app to my phone?

Got another question not answered below?

We would love to hear from you and be more than happy to help solve the issue.

Please contact Jack Beaumont: jack@andynorthcotecricket.com



- What is cricPORT?

cricPORT is an online cricket portal specifically designed for our clients.

With this system, players will have access to a whole host of exciting features. These aim to both help, reinforce and educate each individual on their cricketing game.

By logging in each client will have access to their own training journal, session reports written by our coaches and session video clips. Files on your personal portal are only visible by you and your coach making cricPORT a safe and secure way of recording and educating players.

Clients will receive an automated email when your coach uploads a file to save the hassle of having to constantly check for a folder to be updated. The Andy Northcote Cricket Academy will work towards all session videos to be uploaded within 48 hours from the end of your individual session.

- How will cricPORT help me?

We believe that cricPORT allows both players and coaches the opportunity to record all sessions and coaching information in one easy to view location, accessible from anywhere with an internet connection.

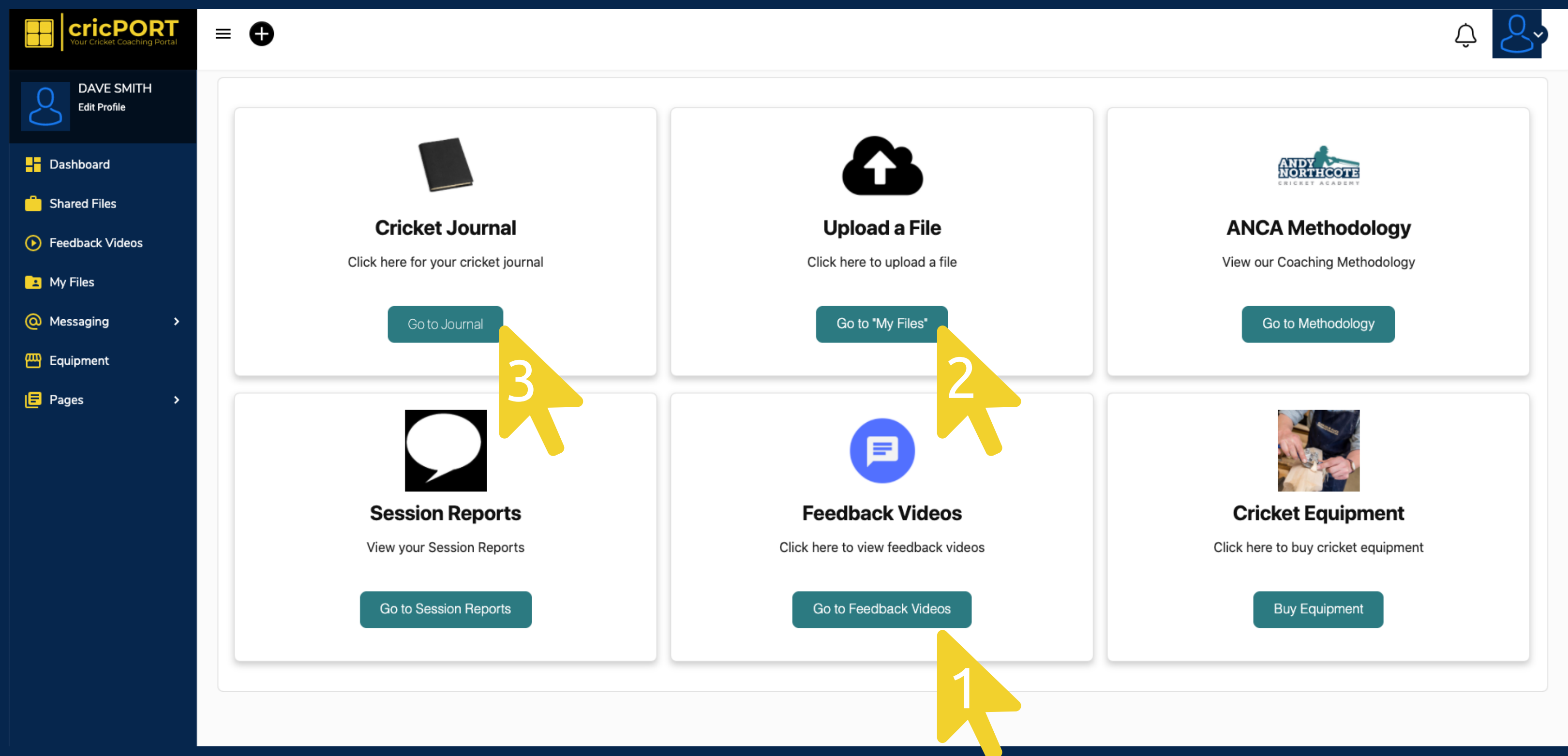
This system will also allow for the tracking of a client's progress over weeks, months and even years. Actively engaging with cricPORT will help not only give you a visual representation of improvements made but also allows each player to invest in their cricketing future.

- How can I access cricPORT?

cricPORT can be accessed either by the URL "www.cricport.andynorthcotecricket.com" or via our webshop: "www.andynorthcotecricket.com" and clicking on the cricPORT logo at the top of the screen (visible on both our website and our mobile site).



My Dashboard



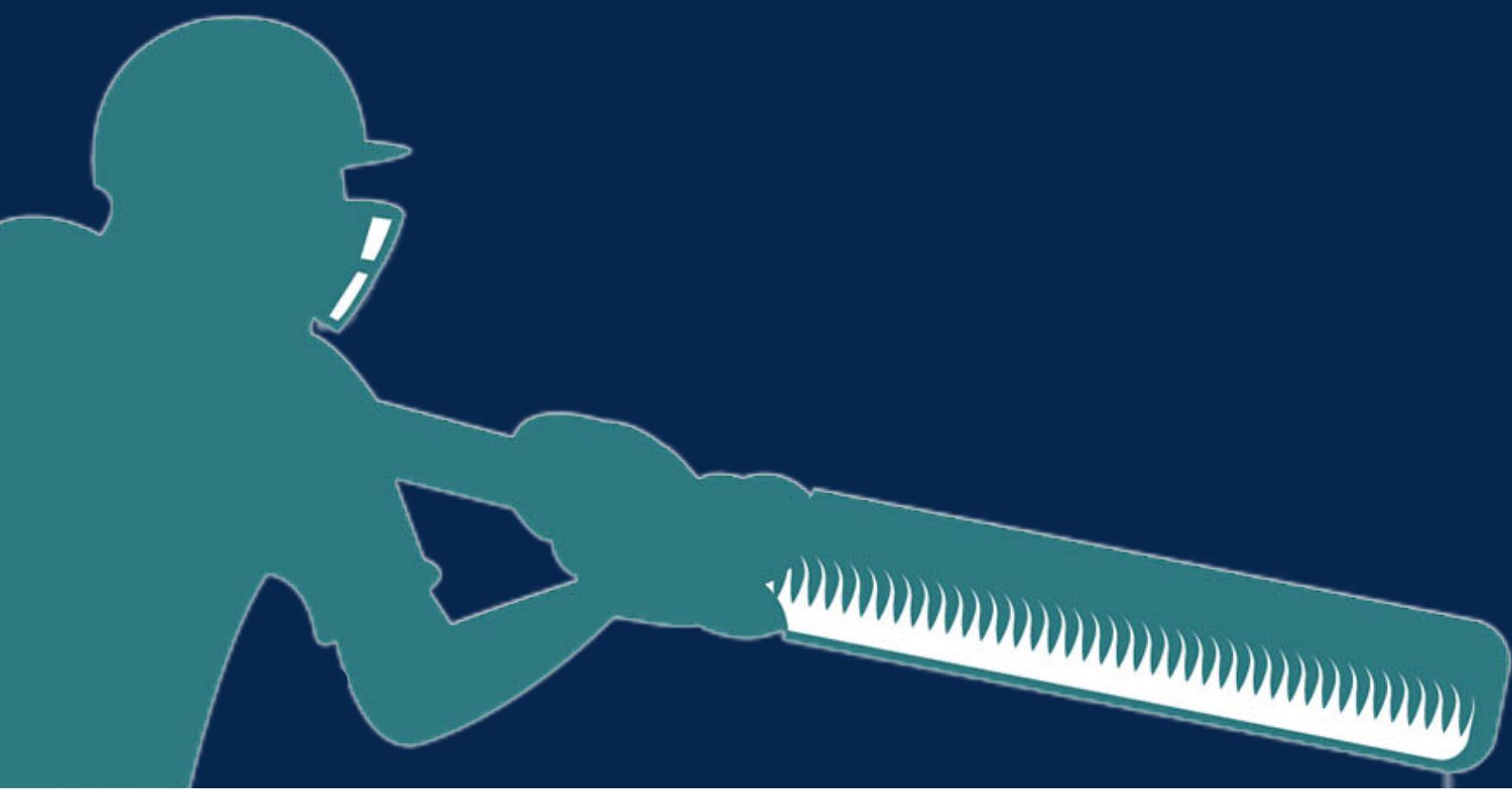
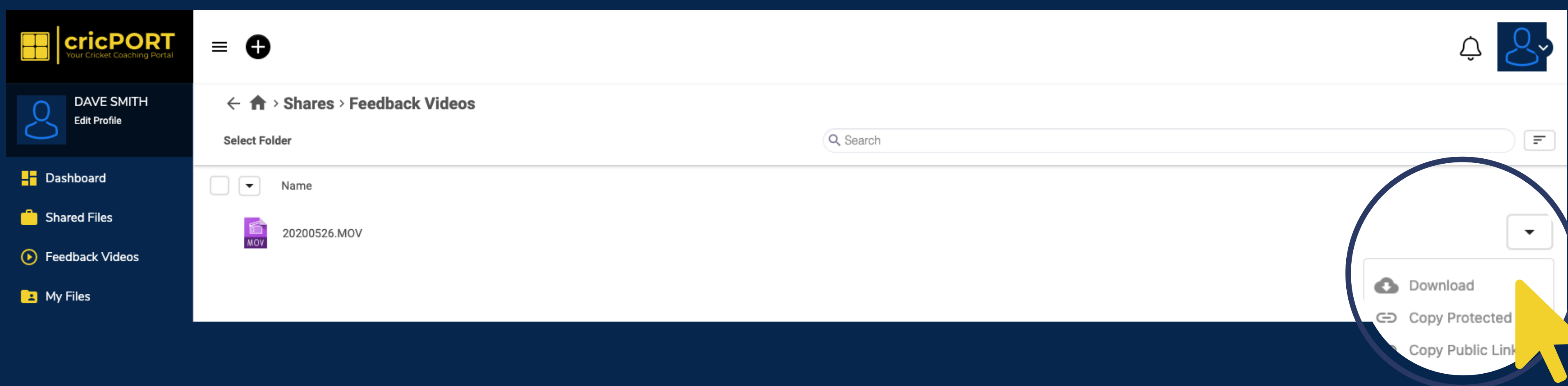
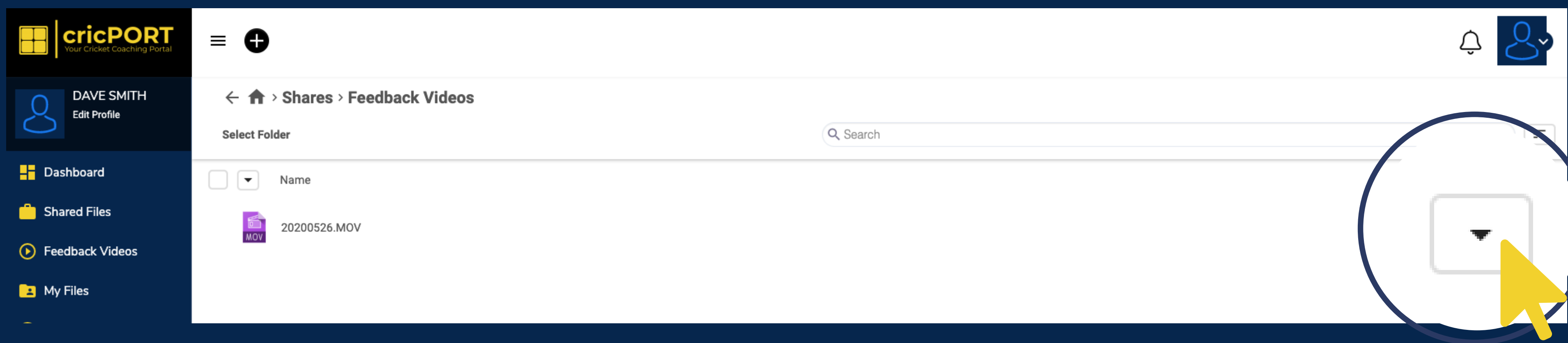
- How can I watch my feedback videos? (1)

When your coach uploads a video to your cricPORT you will receive an automated email telling you where the file has been uploaded. To access this file you need to log onto your portal and sign in.

From there on the dashboard, you will see a button called "Feedback Videos". After clicking this button all your "Feedback Videos" will be there visible in that folder.

- My feedback videos are not playing correctly?

If you have a video that is not playing correctly (either video or sound) then you will need to download the video and play it off your device. This is done by clicking on the triangle on the right of the screen inline with the video you are attempting to watch. Once you have clicked this a small menu will appear with one option being to download your video. Click "Download" and your video will be downloaded onto your device where it can then be viewed.



• How can I upload my own files? (2)

From your dashboard you will be able to click on the "Upload a File" button. This will lead you to your personal folder with all your uploaded files. From here you click "Upload File" and select which file you would like to upload. Once uploaded an automatic email is sent to our staff detailing that you have uploaded a file for us to view.

Your coach may ask for a specific file to be uploaded however also please feel free to upload extra cricketing photos and videos of you. It is always nice to see people with the cricketing bug!




• My cricket journal? (3)

To view your personal cricketing journal. Click on the "Go to Journal" button on your dashboard. This will open a file in a new tab on your device. This can then be filled in and will automatically save a few seconds after the last edit has been made. Each client's journal is visible by only you and the Andy Northcote Cricket Academy Coaches.


• What does the Academy Session Reports colour indicator mean?

The colour indicator scale is a more holistic coaching feedback indicator. The scale allows for coaches to feedback more about skill proficiency and the "feel" of a session. The indicator will help give each client a clear breakdown on their skill levels for each session focus as well as other factors such as effort levels.



DAVE SMITH

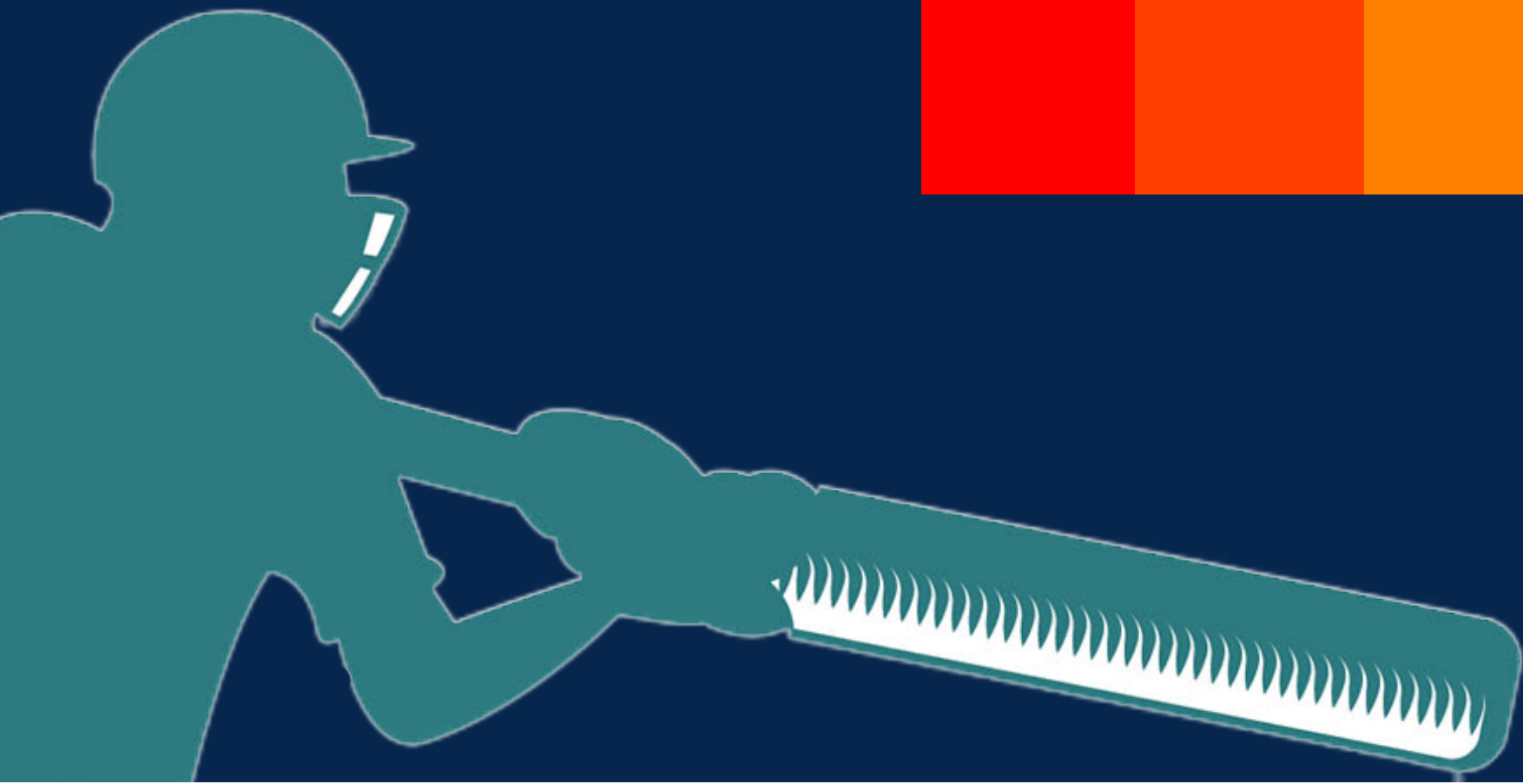
Top Order Batter + Medium Pace Seamer



Date	Discipline	Principle	Focus	Indicator	Comments	Coach
26/05/2020	Batting	Technical	Strong base creating platform to move			AN
	Batting	Technical	Unweights the bat (by point of engagement)			AN
	Batting	Technical	Leads with head towards the ball		Introduced today	AN

LOW

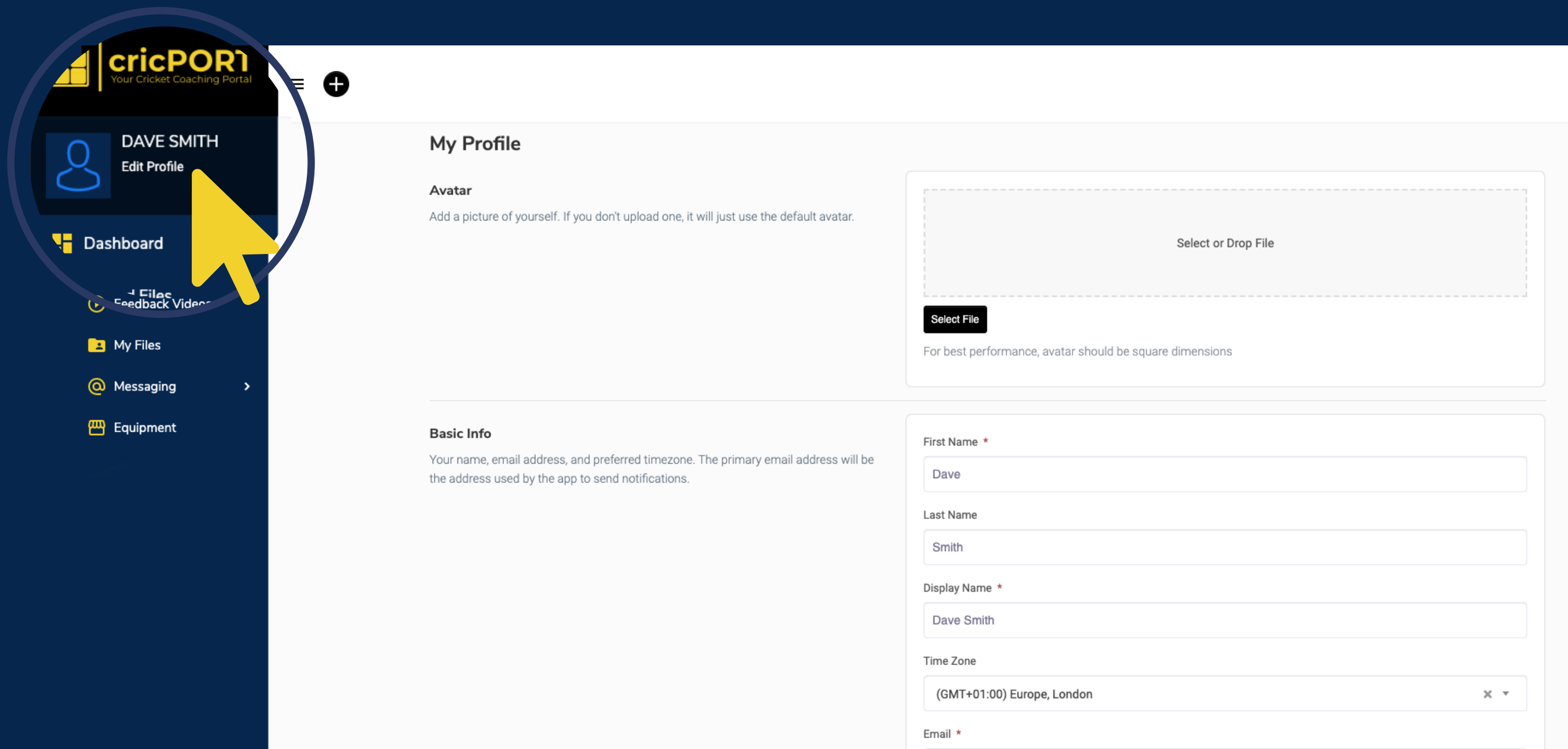
HIGH



- How do I update my profile information and change my password?

Once you have logged into your cricPORT system you will be able to view the menu to the left of your screen (on the mobile version you may have to press the three-lined menu item in the top left of your screen to expand the menu).

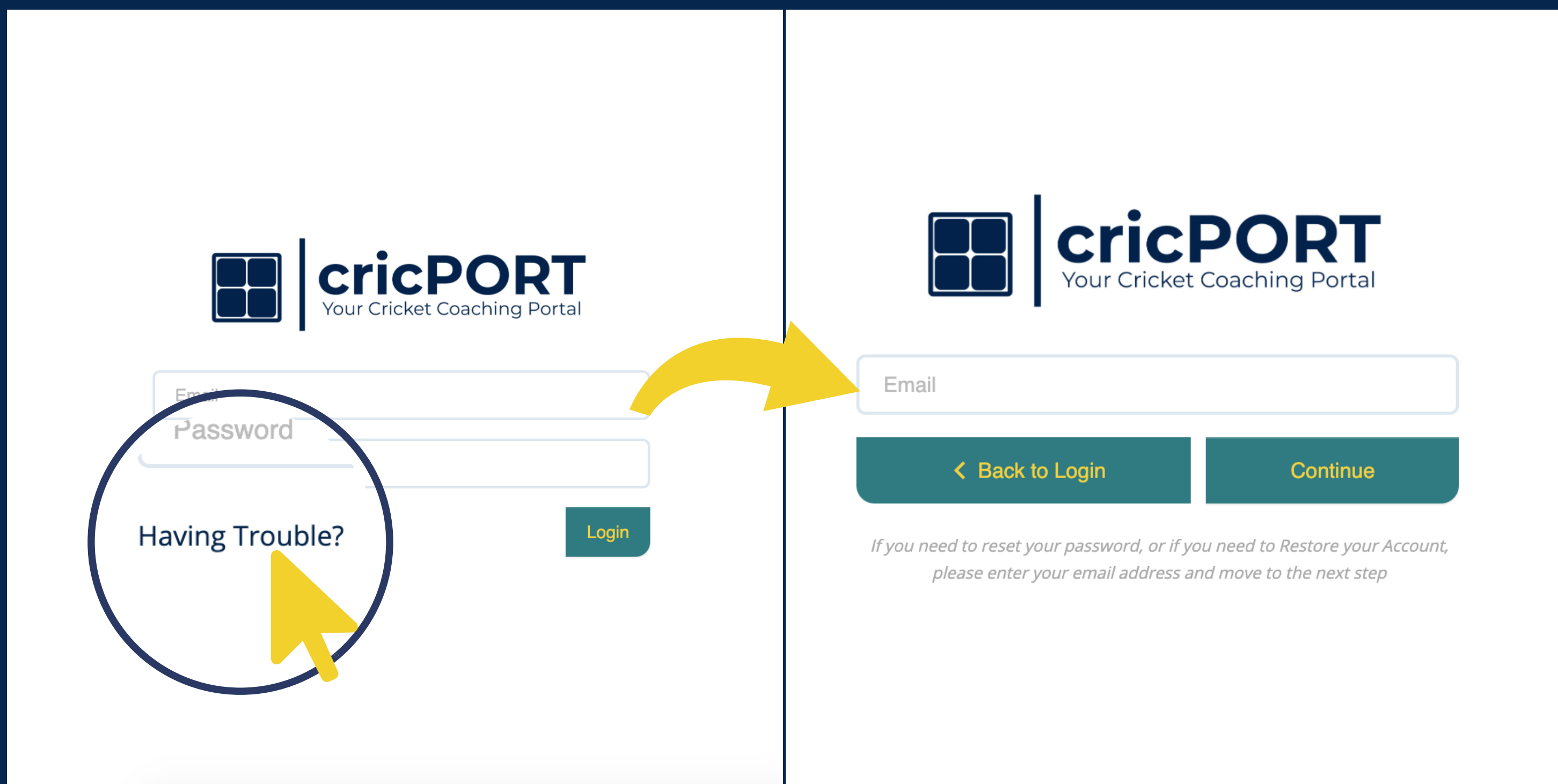
From this men find your name at the top left of the screen and click "Edit Profile"



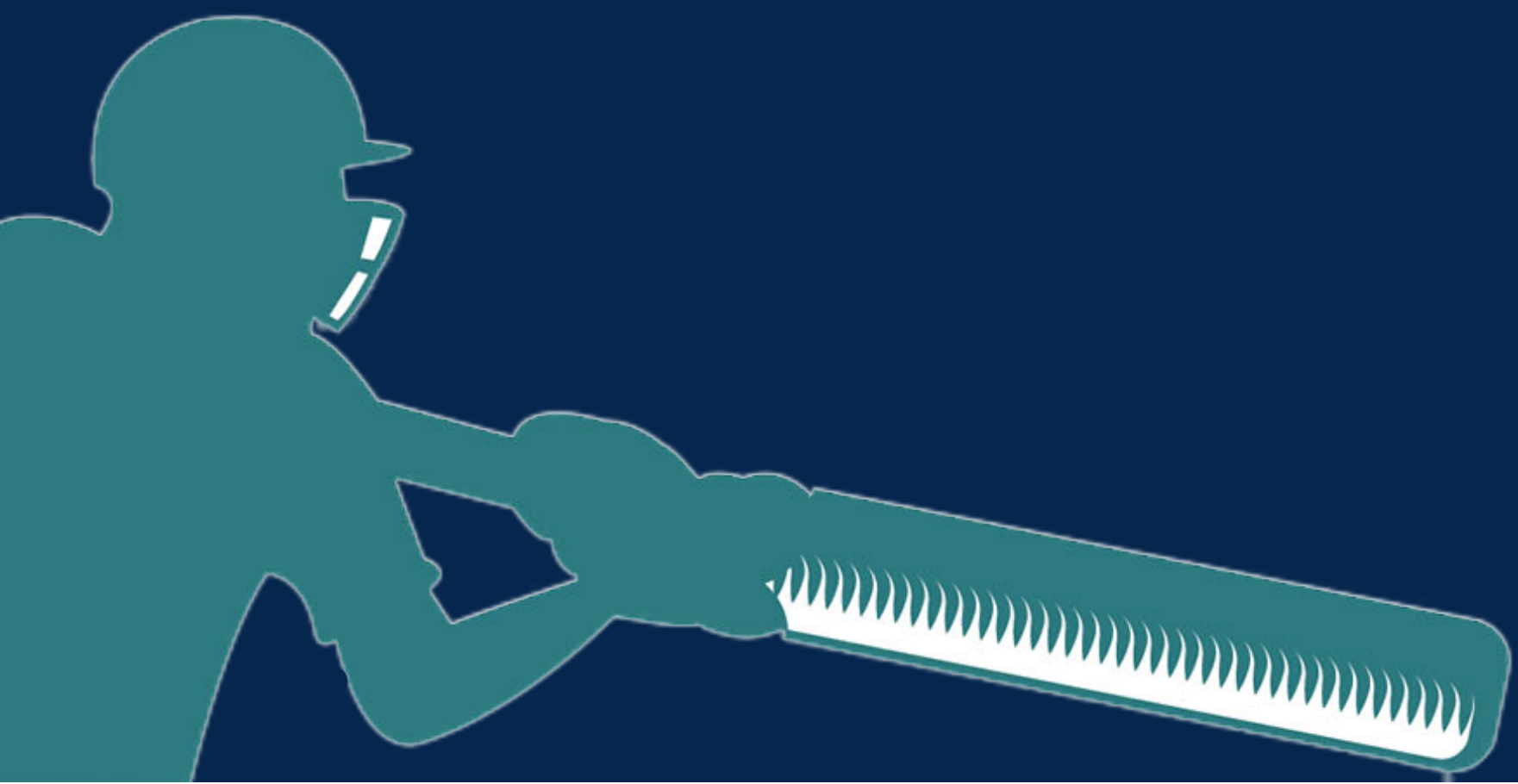
From this "Edit Profile" page every client will be able to upload a photo avatar to accompany their profile, add a phone number, change their email address and at the bottom of the page be able to change their password.

- Struggling to login? Forgotten your password?

If you cannot remember your cricPORT password then please go to "www.cricport.andynorthcotecricket.com" and click "Having Trouble?" on the login page. This will lead you through the process on how to reset your password.



Still having trouble? Please drop Jack an email at jack@andynorthcotecricket.com and we would be more than happy to reset your password manually.



- Coaches messaging centre?

From your dashboard (or using the menu on the left of your cricPORT pages) you will see that you have access to cricPORTs inbuilt messaging system. Through here you can ask questions to our coaches just like a standard email system with your inbox and sent messages stored on here so no need to clutter your phone inbox.

Coaches are able to reply to your message simply and easily, answering any questions you may have. You will receive an automated email from our cricPORT system when you get sent a message by one of our team so no need to keep checking your inbox to see if we have replied.

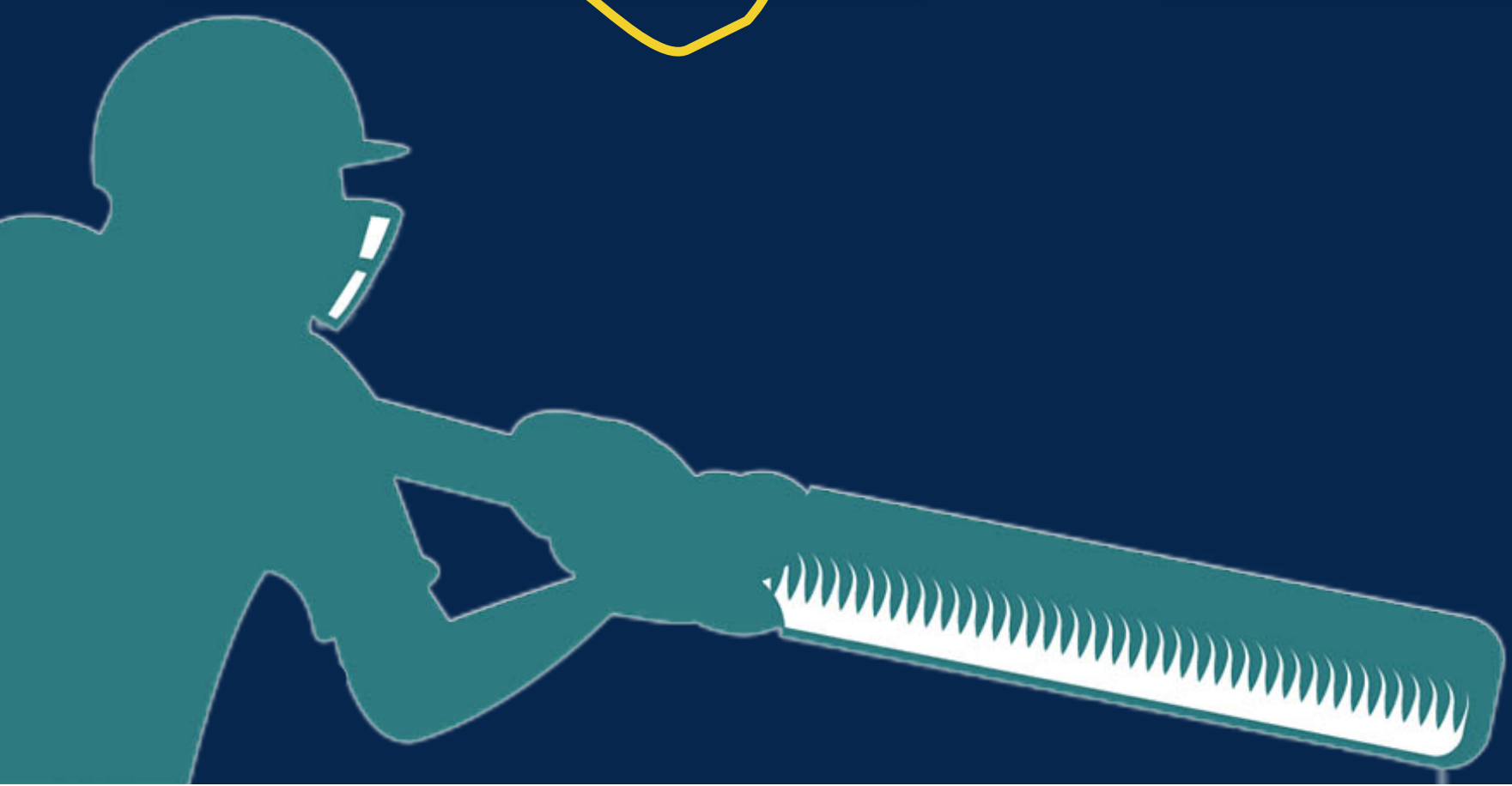
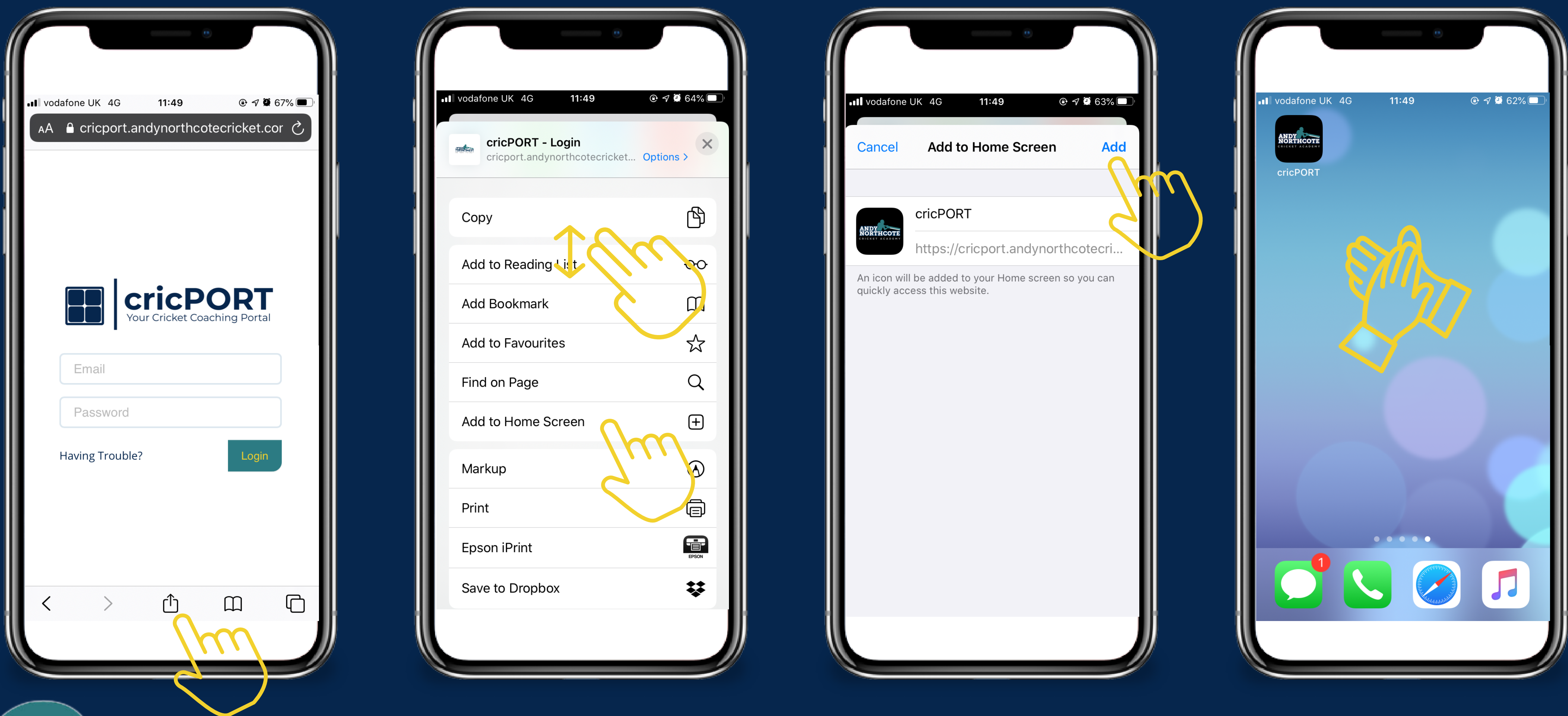
- Downloading the cricPORT app to my phone?

For Android

To install our cricPORT app on your Android device (mobile or tablet) please visit our URL "www.cricport.andynorthcotecricket.com" on the device you wish the app to be on. From here you will see at the bottom of the login page saying "Install this App". Once you click on this button the app will install on your device like all apps.

For iOS

Use your Safari web browser on your device and visit "www.cricport.andynorthcotecricket.com". Before logging in please click on the "Share" button at the bottom of your screen. Scroll until you reach the "Add to Home Screen" option. Click "Add to Home Screen" followed by "Add" in the top right corner of the screen. Once you have pressed this button you will see our cricPORT app situated on your device home screen.



For more information or to contact your coach; please use the below details:

Andy Northcote: andy@andynorthcotecricket.com

Jack Beaumont: jack@andynorthcotecricket.com

